

Before and After the Covid 19 Pandemics, the Library Services to the Patients and Academics in the Istanbul Medical Faculty Hospital

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Abstract

While the faculties of medicine ensure the running of education and training services around the world, they closely follow the latest medical developments. Therefore, the cure for many diseases that cannot be treated in diagnosis and treatment applications is presented as an invention in Medical Faculties. And they have undertaken to continue these studies. While undertaking the education and training studies of the countries on health, they also continue their hospital services. In addition to that, the Faculty of Medicine Libraries gives an information support on health and medicine in both electronic and printed materials to both patients, doctors, nurses and caregivers who works day and night, as well as academicians who train students who will become doctors in the future to serve the people. They play a supportive role in maintaining education process. They serve as both a school library and a hospital library.

In this study, Istanbul Medical Faculty Library established within the body of Istanbul University will be discussed. Recently, an earthquake incident and then a virus epidemic called covid 19, which started in 2020 and affected the whole world, has had an impact on information and document services. This will be dealt with both statistically and through a survey. While our library contributes to education, it is also a pioneer in supporting the work of medical historians with medical resources with a large historical background. It also maintains up-to-date medical information services. In the study, the impact of the pandemic on services compared to the previous period will be discussed and while presenting services are mentioned, future plans and projects will also be mentioned. There was also an earthquake incident before this known pandemic. The effects of those events have also been great. In such an environment, the motivations of non-academic hospital staff within the Faculty were also affected. In this regard, what should be the information and documentation services are also discussed. The pandemic period was a period in which traffic increased online and there was the most online communication and phone calls with your distant colleagues.

Keywords: Covid 19 Pandemics, Library Services, User Services in Pandemics

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